

# YOU HAVE RIGHTS!

As a Resident of an Assisted Living Facility

## **RESPECT and DIGNITY**

You have the right to be treated with courtesy, respect and consideration as a person of worth, sensitivity, and dignity.

## **CHOICES**

You have the right to make choices about your care and daily life, finances, social and religious activities and other matters.

## **PRIVACY**

You have the right to privacy in your care, personal matters, visits with guests and mail.

## **INFORMATION**

You have the right to be informed of and give input regarding your care plan. Know your rights and responsibilities (*ask the administrator for a copy of your rights*).

## **PREFERENCES**

You have the right to have reasonable preferences accommodated.

## **GRIEVANCE**

You have the right to make a complaint without fear of punishment or retaliation.

## **PROTECTION FROM UNFAIR DISCHARGE**

You have a right to file a complaint or appeal if you feel you are being unfairly discharged.



For a full list of residents' rights, hold your phone camera over image and click the link

Virginia Department of Social Services\*  
Division of Licensing Programs  
Licensing Inspector

**If you need help, call your local  
Long-Term Care Ombudsman at:**

\*For facility information visit  
<https://tinyurl.com/searchforalf>

Adult Protective Services Hotline  
(888) 832-3858 or (888) 83ADULT

The disAbility Law Center of Virginia  
(800) 552-3962 or (804) 225-2042

Office of the State Long-Term  
Care Ombudsman

(800) 552-5019  
(804) 662-7000  
[www.elderrights.virginia.gov](http://www.elderrights.virginia.gov)

